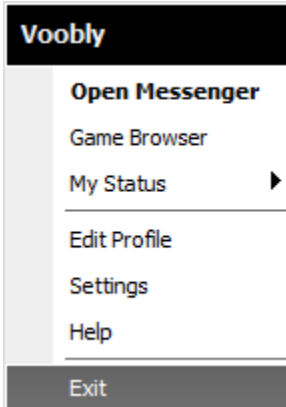


KB1053 Clean installation of Voobly client

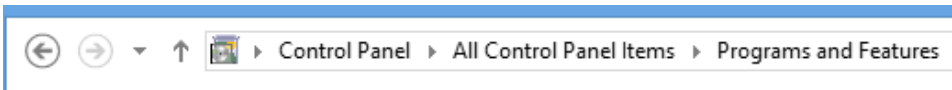
This article applies to all operating systems.

Step-by-step guide

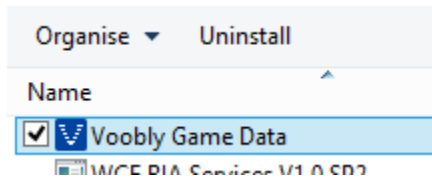
1. Please close Voobly first before performing a clean installation.



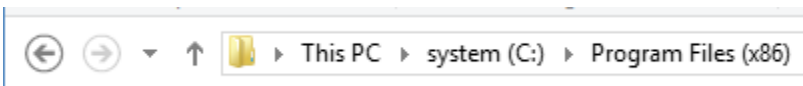
2. Go to **Control Panel > Programs and Features**



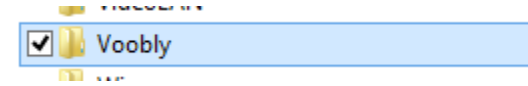
3. Right click on **Voobly Game Data** and choose **Uninstall** from drop down



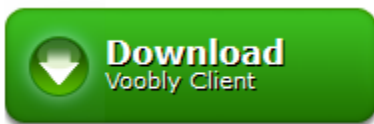
4. Navigate to **C:\Program Files (x86)**



5. Rename the folder **Voobly** in that directory to **Voobly_old**



6. Download the latest Voobly client from [Voobly web site](#).



7. You are done!

Further Troubleshooting

If you are unable to re-install Voobly client e. g. when getting registry errors, we recommend running a full system scan first, using the following virus protection (free, scanner only, no real-time protection):

- [Malwarebytes Anti-Malware](#)

Related articles

- [KB1031 How to play Age of Empires II HD on Voobly](#)

- [KB1036 How to install Age of Empires II HD](#)
- [KB1054 Clean installation of Aoe2HD with compatibility patch](#)
- [KB1019 Clean installation of Age of Empires II with the latest patches](#)
- [KB1041 Macintosh Support for Voobly](#)