
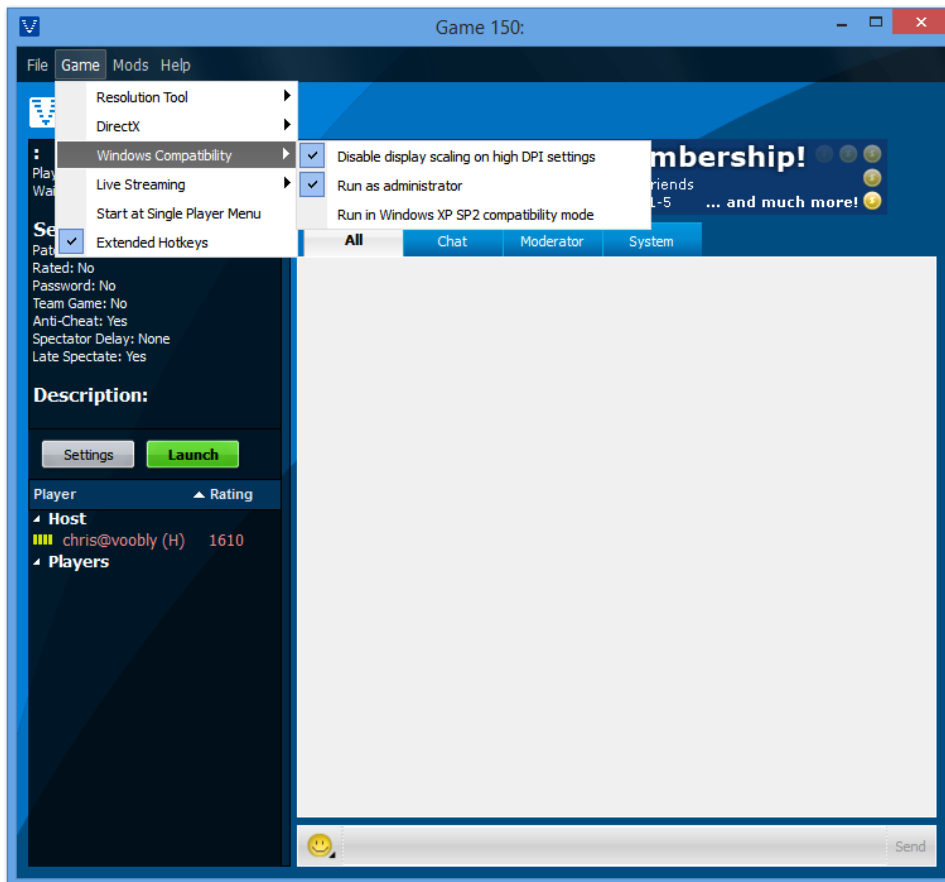


# KB1040 Solve known compatibility issues on Windows 8 and above

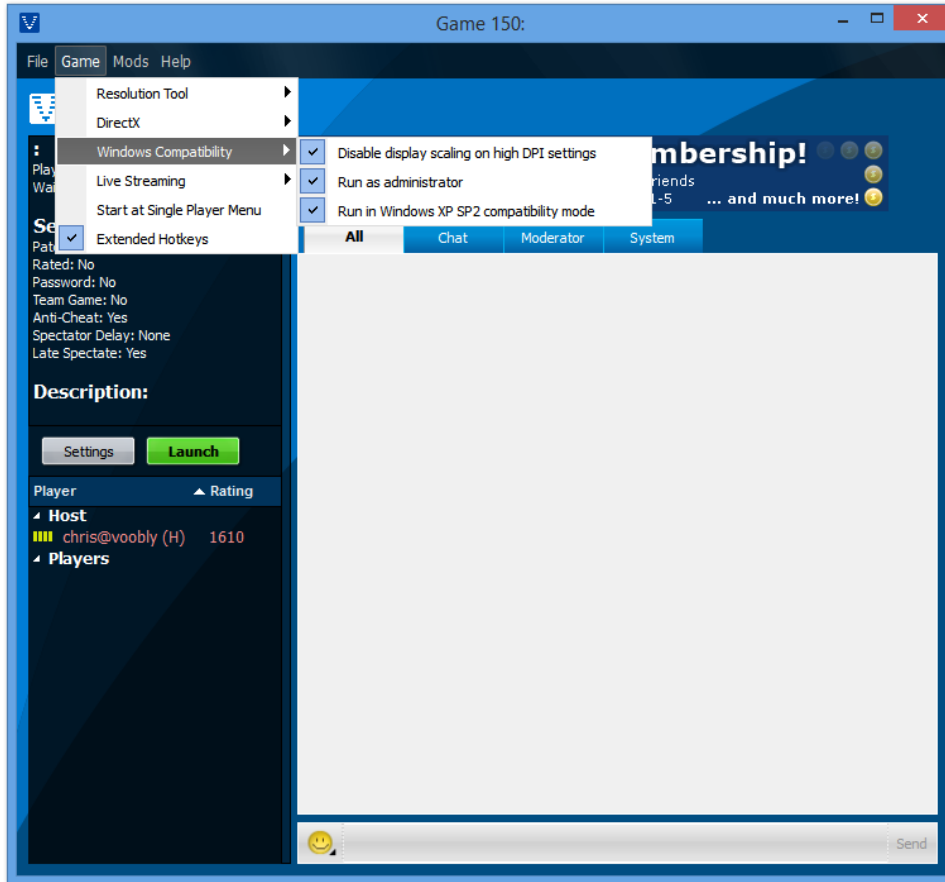
 This article applies to Windows 8 and Windows 8.1 only, please revert those changes if you are still using Windows 7 and below.

## Step-by-step guide

1. Join a game lobby and host a game.
2. In the **game menu** at top, select **Windows compatibility** and check **Disable display scaling on high DPI settings**. Also check **Run as Administrator** in **game menu > Windows compatibility**.



3. The following setting is **NOT** necessary, some people however have experienced less crashes when running the game in **Windows XP SP2 compatibility mode**.

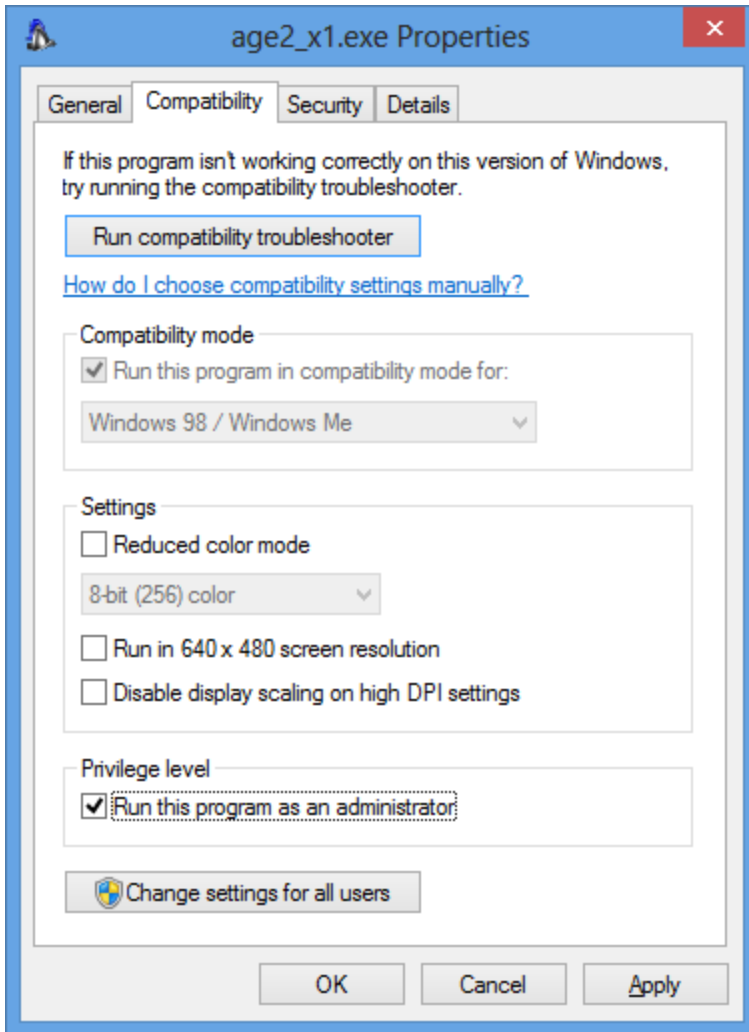


## Manually configure the compatibility mode



These steps are for experienced users only and meant for further troubleshooting only. Do not apply these settings unless you exactly know what you are doing.

1. Navigate to `C:\Program Files (x86)\Microsoft Games\Age of Empires II\age2_x1\`
2. Right click on **age2\_x1.exe**, click **Properties** and switch to **Compatibility** Tab.
3. Click **Change settings for all users**
4. Check **Run this program in compatibility mode** and choose **Windows XP SP2 compatibility mode** from list.
5. Confirm with **Apply** and **OK**.
6. Repeat this step for the following **exe** files below:
  - `C:\Program Files (x86)\Microsoft Games\Age of Empires II\EMPIRES2.EXE`
  - `C:\Program Files (x86)\Microsoft Games\Age of Empires II\age2_x1\age2_x1.exe`
  - `C:\Program Files (x86)\Voobly\gamedata\laok\Empires2.exe`
  - `C:\Program Files (x86)\Voobly\gamedata\laoc\age2_x1.exe`
  - `C:\Program Files (x86)\Voobly\gamedata\laoc\userpatch\age2_x1.exe`
  - `C:\Program Files (x86)\Voobly\voobly.exe`



## Related articles

- [KB1031 How to play Age of Empires II HD on Voobly](#)
- [KB1036 How to install Age of Empires II HD](#)
- [KB1054 Clean installation of Aoe2HD with compatibility patch](#)
- [KB1019 Clean installation of Age of Empires II with the latest patches](#)
- [KB1041 Macintosh Support for Voobly](#)