

# KB1014 Unable to launch Voobly client through web site

This article applies to Windows Vista and above.

## Symptoms

If you are using a non-admin windows account, Voobly setup won't create the required registry keys for all users.

## Cause

Voobly Technical Support has confirmed that this is a bug with older installations of Voobly, as the error might still occur after upgrading.

## Solution

Please find the attached fix below.

### fix\_voobly\_launch.reg

```
Windows Registry Editor Version 5.00
[HKEY_CURRENT_USER\Software\Classes\voobly]
@="URL:Voobly Protocol"
"URL Protocol"=""
[HKEY_CURRENT_USER\Software\Classes\voobly\DefaultIcon]
@="C:\\Program Files (x86)\\Voobly\\voobly.exe"
[HKEY_CURRENT_USER\Software\Classes\voobly\shell]
[HKEY_CURRENT_USER\Software\Classes\voobly\shell\open]
[HKEY_CURRENT_USER\Software\Classes\voobly\shell\open\command]
@="\"C:\\Program Files (x86)\\Voobly\\voobly.exe\" %1"
```

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[fix\\_voobly\\_launch.reg](#)

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