

Voobly Knowledge Base



Age of Empires II - The Conquerors Knowledge Base

This project is meant to create the most comprehensive source of facts and data about Age of Empires II: The Conquerors. It was our intention to follow an intuitive tree structure that resembles the most important categories in the actual game.



Age of Mythology - The Titans Knowledge Base

This project is meant to create the most comprehensive source of facts and data about Age of Mythology: The Titans. It was our intention to follow an intuitive tree structure that resembles the most important categories in the actual game.

Voobly Support - Technical Knowledge Base

Whether you want to talk to our techs, find just the right self-help article, or see what the Voobly Community has to say, you've come to the right place for answers.

Welcome to Support. How can we help you?

The following articles have been divided into categories, if you're unable to find what you're looking for, please use the search function above.

My Voobly account

- [KB1000 Appeal a ban](#)
- [KB1001 Change your signature at the forums](#)
- [KB1002 Change your Voobly password](#)
- [KB1003 Delete your own clan or team](#)
- [KB1004 File a game related complaint](#)
- [KB1005 File a non-game related complaint](#)
- [KB1006 Reset the password to your Voobly account](#)
- [KB1007 Transfer your premium subscription](#)
- [KB1053 Clean installation of Voobly client](#)

Frequently Asked Questions

- [KB1029 How to enable widescreen patch](#)
- [KB1030 How to enable Window-Mode with 32-bit color](#)
- [KB1031 How to play Age of Empires II HD on Voobly](#)
- [KB1032 How to start Single Player Mode through Voobly](#)
- [KB1033 How to use Age of Empires II HD hotkeys on Voobly](#)

Troubleshooting

- [KB1019 Clean installation of Age of Empires II with the latest patches](#)
- [KB1053 Clean installation of Voobly client](#)
- [KB1054 Clean installation of Aoe2HD with compatibility patch](#)

Voobly Client

- [KB1008 Error 1000000x or 5000000x](#)
- [KB1009 I am getting Game not detected error when entering a Lobby](#)
- [KB1010 My Voobly or game keeps crashing when attempting to launch](#)
- [KB1011 Ports that you must forward to play or to host a multiplayer game on Voobly](#)
- [KB1012 Required outgoing firewall configuration for Voobly](#)
- [KB1013 Solve Fast Proxy and Connectivity issues](#)
- [KB1015 Voobly client or messenger window isn't visible](#)

Age of Empires II

- [KB1016 Age of Empires II Color Fix on Windows Vista and above](#)
- [KB1017 Age of Empires II Hot Key Help](#)
- [KB1018 Age of Empires II is causing major lag on Voobly client](#)
- [KB1019 Clean installation of Age of Empires II with the latest patches](#)
- [KB1020 How to play using patch 1.4 or 1.5](#)
- [KB1021 How to restore a game](#)
- [KB1022 How to watch a recorded game](#)
- [KB1023 I am getting Unable to join error when joining a game](#)
- [KB1024 Ports that you must forward to play or to host a multiplayer in Age of Empires II](#)
- [KB1025 User Patch 1.4RC desktop resolution is unavailable](#)
- [KB1026 User Patch 1.4RC maximum resolution is 1280x1024](#)
- [KB1054 Clean installation of Aoe2HD with compatibility patch](#)

Linux & Macintosh

- [KB1041 Macintosh Support for Voobly](#)

Age of Mythology

- [KB1027 Water graphics and fog of war effects in Age of Mythology](#)

Tutorials

- [KB1034 How to configure a static ip address](#)
- [KB1035 How to configure Windows Firewall to play on Voobly](#)
- [KB1036 How to install Age of Empires II HD](#)
- [KB1037 How to install The Age of Conquerors](#)
- [KB1038 How to install The Age of Kings](#)

Windows 8 & Windows 10

- [KB1039 Configuration of Data Execution Prevention](#)
- [KB1040 Solve known compatibility issues on Windows 8 and above](#)

Quicklinks

- [KB1055 Force Desktop Resolution In Game](#)
- [KB1056 Span Game Accross Multiple Monitors](#)
- [KB1057 Advanced Multi-Mon Features](#)
- [KB1058 Command Bar Position](#)
- [KB1059 Render in 32-bit color](#)
- [KB1060 Start in Window-Mode](#)
- [KB1061 Disable Hardware Acceleration](#)
- [KB1062 Advanced Configuration](#)
- [KB1063 Disable display scaling on high DPI settings](#)
- [KB1064 Run as administrator](#)
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- [KB1066 Universal Plug and Play](#)
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Recent Announcements

Blog Posts

'	2017/07/01 Open Enrollment - Voobly Technical Support Committee created by Chris	Voobly Knowledge Base Jul 01, 2017
'	Open Enrollment - Voobly Community Team Committee created by Chris	Voobly Knowledge Base Feb 12, 2017
'	Open Enrollment - Voobly Gaming Committee created by Chris	Voobly Knowledge Base Feb 12, 2017
'	Open Enrollment - Voobly Technical Support Committee created by Chris	Voobly Knowledge Base Feb 12, 2017
'	New Tech Meeting Schedule created by Chris	Voobly Knowledge Base Apr 24, 2016
'	Open Enrollment created by Chris	Voobly Knowledge Base Feb 17, 2016
'	Upcoming Tech orientation training created by Chris	Voobly Knowledge Base Dec 26, 2015

Upcoming holiday season created by Chris	Voobly Knowledge Base Dec 26, 2015
Next Tech Meeting on September 6th created by Chris	Voobly Knowledge Base Aug 24, 2015
Upcoming Full Tech Orientation created by Chris	Voobly Knowledge Base Aug 24, 2015

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